Kerio Workspace

Kerio Workspace User's Guide

Kerio Technologies

Contents

Creating spaces	. 5
What is a space in Kerio Workspace	5
How to create a space	. 5
Additional space settings	. 5
How to create pages	. 6
What is a page in Kerio Workspace	. 6
How to add a page	. 6
Adding content to page	. 6
Additional page properties	. 6
Using components	. 7
What are components in Kerio Workspace	
List of components and their functions	7
Adding content to page	. 7
Page content options	. 8
Examples of usage of selected components	9
Inserting calender events in pages	14
How to insert events in a page in Kerio Workspace	. 14
Additional options for Event list	. 14
Inserting files in pages	15
How to insert files in a page in Kerio Workspace	. 15
Additional options for File libraries	. 15
Inserting images to pages	
Inserting images in pages in Kerio Workspace	. 16
How to work with images	. 17
Additional options for the Image component	17
Inserting videos in a page	
How to insert videos in a page in Kerio Workspace	. 18
Inserting external multimedia content in pages	
How to insert external content in pages in Kerio Workspace	10

Inserting link lists in pages	20
How to insert links in a page in Kerio Workspace	20
Additional options for Link list	20
Inserting tasks in pages	21
How to insert tasks in a page in Kerio Workspace	21
Additional options for Task list	21
Sending information on changes and comments in your favorite pages	22
How to use News Feed and Favorites	22
Sharing content with other users and groups	23
Sharing content in Kerio Workspace	23
Levels of access rights	23
How to change the access rights settings	23
Additional inforamtion on sharing	24
Fulltext search in Kerio Workspace	25
how to search in Kerio Workspace	25
Drag and drop	26
When to use drag & drop in Kerio Workspace	26
Synchronizing files using Kerio Workspace Client	27
How to install Kerio Workspace client	27
How to downgrade Kerio Workspace client	27
How to synchronize subscribed files with local store	28

Creating spaces

What is a space in Kerio Workspace

Spaces in Kerio Workspace are similar to folders. Spaces are used to:

- hierarchize content,
- sort information into logical units,
- sharing larger amounts of related information.

How to create a space

Spaces can be added across hierarchy levels. There are two types of spaces:

- If you wish to create a new space in the root folder, click on **Create a New Space** in the left bottom bar under the navigation tree.
- Spaces can be nested without lilmits. If you wish to create a space within another space:
 - right-click on the parent space and select Create a New Space,
 - select the parent space and click on **Create a New Space** in the upper part of the content window.

In the **Create a New Space** dialog, enter the name and description (for better reference, optional).

Additional space settings

When created projects in Kerio workspace, sharing can come in handy. For information on setting access rights to your content, read this article.

How to create pages

What is a page in Kerio Workspace

Pages in Kerio Workspace are used for creating and share of content, such as presentations, projects etc.

How to add a page

You can add pages to any space. Every page must be inserted in a space and cannot exist on its own.

Go to a space where you wish to create a page and click on **Create a New Page**. You can also right-click a space name in the left-hand side and select the same option there.

Enter a name of the page and select the **Layout** (one, two or three columns). You can change these parameters later.

Adding content to page

Empty page shows a list of components which you can insert. Components represent various types of content. They differ in type, format and the way you handle them.

You can add additional content to a page by clicking on **insert component** which appears when you hover the mouse over the particular area. Select another component from the list.

The *Drag & Drop* function is also available for inserting content (see this article).

Additional page properties

In section *Layout* you can change the number of page columns and their color as well as the color of the font. You can use your mouse to change the column width directly in your page.

Often it is desirable to share the content in Kerio Workspace with your colleagues. For information on setting access rights to your content, read this article.

To acquire a link to a page, click on **Show Link** — you can copy the link or send it by email (a simple dialog window is displayed).

Using components

What are components in Kerio Workspace

Components in Kerio Workspace enables you to create specific content.

List of components and their functions

To create content on a page, components are used. These components create specific content.

Adding content to page

Empty page shows a list of components which you can insert. Each component inserts a different type of content. They differ in type, format and the way you handle them.

Click on a component name to open a detailed article:

- Text perfect component for text presentation with standard formatting options, it allows you to insert simple table
- File library enables uploads of files as attachments which can be downloaded, updated and previewed (available for some types)
- Image inserts image files into a page. Use your mouse to resize the image.
- Link list creates a list of links and helps to keep the page tidy.
- Task list creates tasks which can be marked as completed and shared with calendar applications via the *ICS* format
- Event list creates calendar events which can be shared with calendar applications via the *ICS* format
- Mashup displays an external content (usually a video file) on a page. The content is not saved to the Kerio Workspace store folder and thus saves space. The content is inserted with a special HTML code.
- Video allows you to upload video files to Kerio Workspace and displaying videos in the supported formats directly in the component window. It is recommended for sharing content which cannot be uploaded to external servers or inserted by the *Mashup* component

You can add additional content to a page by clicking on **insert component** which appears when you hover the mouse over the particular area. Select another component from the list.

The *Drag & Drop* function is also available for inserting content (see this article).

Page content options

Each component has their own options and settings, however, there are some which are common:

- *Drag & Drop* you can reorder the page content by grabbing the component (the icon with crossed arrows) and dragging it to another place on a page. Once you let go of the mouse button, the component is placed.
- *Resize* you can resize images, videos and mashups very easily. Hovering your mouse over the component will display a triangle in the bottom right corner. If you grab it with the mouse, you can change the size of the components.
- *Changing title* click on **Rename** to change the component's title.
- Common option in the context menu
 - *Hide Title* the title of the component is not always convenient.
 - *Background color* to make you pages more attractive, you can change the background color of each component.
 - *Comment on This Component* commenting on a particular component may be useful on pages with a lot of content. If there are several components of the same type, it's recommended to show their titles.
 - *Cut This Component* components can be temporarily removed. When removed the components are displayed in the bottom right corner in the graphical clipboard which contains all removed (cut) components. These components can be inserted on a different page or returned to their original position.
 - *Delete This Component* this options deletes the component. If you confirm the deletion, the component will be moved to section **Deleted Items**. In this section, you can undelete the component.
- *Comments* you can discuss the content at the bottom of the page. You can comment on individual components or individual changes. If you make any changes to any component, in the top right corner a yellow field appears where you can comment on your changes. If users mark any page as their **Favorites**, all comments on this page are displayed in their section **News Feed** (see this article on News Feed).

Examples of usage of selected components

In the Fairy Wood Academy, a new term is being prepared. Lone Wolf, professor of Werewolfology, is no exception. For his two study groups, he is preparing a project called Werewolf. He wants to have all information in one place, so he creates a new page in Kerio Workspace which will contain all the materials, dates and will be available for discussion.

Image

He divides the page in three columns. In the top left corner, he places his profile to make the page more personal. This he performs using the Image component.



Figure 1 Profile of professor Lone Wolf

File Library

Under his profile, he places a File library with the subject and lecture outlines. Students will be able to download them and use them for their study.



Figure 2 Using a File library

Simple list in text

Dividing the student into groups using the bullets makes the student lists well arranged. Using a Text component, he inserts a direct link to the page with the project details.

Groups Group #1 Group #1 Assignment Red Riding Hood jr. Wolfster Grey Fairie Airy Fairy Featherlike Paulin Yuk Group #2 Group #2 Assignment Sleeping Beauty (foreign student) Dodo Eggskull Lulu Skeleton Broomian Bucket Wolfienne Lambskin Hexie Dishevel

Figure 3 List of students contains bullets and text highlighting

Highlighting within the text component

The central column is used for large text. It contains information about the term project and instructions for students.

Welcome to the Werewolfology Homepage

This page provides essensial information on the course.

It includes lecture notes, interesting articles, exam dates, written assignment due dates and required reading lists.

Comments below this page can be viewed by any student in the class. You can use them to share your knowledge, opinions and discuss relevant topics.

Feel free to use this excellent system to share your work with your classmates. The video tutorial on the right should guide you through its basic options.

This subject covers all known areas of **werewolfology**, including the role of werewolves in the Fairy Wood history and modern times, complex problematics of hygiene and body care in transition periods, metamorphosis methods, lunar cycles patterns and calculation, music science necessary for further howl symphony composition and interpretation studies, etiquette for correct addressing of Riding Hoods, grannies and other fairy land citizens.

The objective of this course is to raise public awareness of the social group, ostracized in consequence of shallow understanding and prejudices based on physical singularities of the species, such as long ears, big teeth, etc. As the previously mentioned facts affecting public opinion make social integration of werewolves extremely difficult, one of this project goals is to increase public confidence by reducing the level of werewolf mugger aggression by application of deliberate control of animal instincts affected by lunar proximity.

Figure 4 Using colors to highlight texts

In the central column, professor Lone Wolf adds information about the criteria for successful completion of his course.

Course Breakdown

Quizzes (10%) - Quizzes will be given at my discretion - I usually give 5 to 15 quizzes each semester. I gauge the number of quizzes to give on how I feel you're keeping up with reading assignments. Missed pop quizzes due to absence earn scores of zero.

Homework (20%) -At my discretion, homework assignments may be collected and graded. I expect you to do all homework problems. I plan to collect about one-half of all homework assignments. Homework assignments will be graded on both content and appearance, as well as on efficiency of the media used.

Exams (70%) - One intermediate exam and a final exam will be given The exams are valued at 15% for the intermediate exams and 25% for the final. These exams will assess your knowledge of macroeconomic and microeconomic principles and test your ability to formulate, analyze and solve problems based on material presented in Werewolfology classes.

Figure 5 Using paragraphs and highlighting in a text component

Mashup

In the top right corner, professor Wolf inserts a video describing sharing in Kerio Workspace. This may help students to cooperate on projects and during their study. Professor Wolf uses the Mashup component to display the video from an another web page.

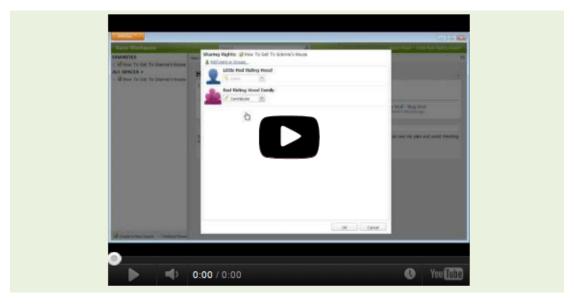


Figure 6 Using the Mashup component

Using events for list of dates

Dates of exams and deadlines for papers will be added to an Event list component which students can download to their calendar clients. No more excuses, dear students!

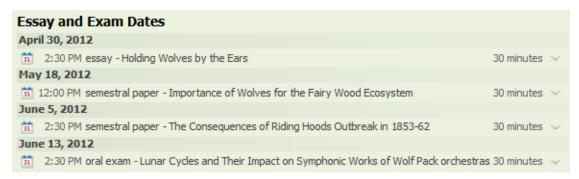


Figure 7 Deadlines and dates in an Event list

Tables in a text component

Weekly schedule of lectures for the whole term can be converted to table.

Weekly schedule	
Week #	Subject
Week 1	Canis Lupus - taxonomy
Week 2	Transfusion Territories of Werewolfes, Vampires and Ticks - Conflict Prevention
Week 3	Proper Manners for making Acquaitance with Future Prey
Week 4	Methodology of Bloodsucking
Week 5	Blood Type Exchange Rates
Week 6	Importance of Werewolves for the Fairy Wood Ecosystem
Week 7	The Consequences of Riding Hoods Outbreak in 1853-62
Week 8	Werewolf Hygiene Rituals in Transition Periods
Week 9	Lunar Cycles and Their impact on Symphonic Works of Wolf Pack Orchestras
Week 10	Powerful Anti-Werewolf Amulets

Figure 8 Using tables in a Text component

Whole page

Now, professor Lone Wolf is pleased. The whole page looks as follows:

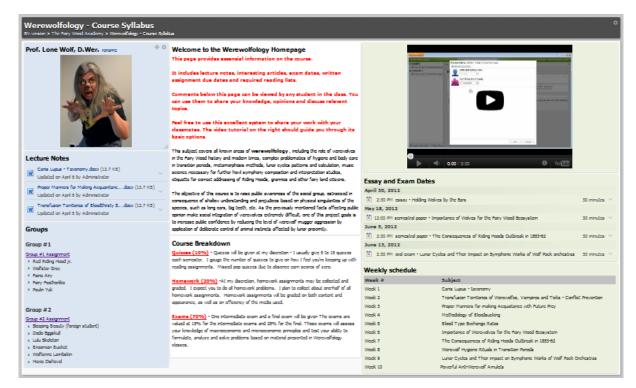


Figure 9 Page with info on a term project in Werewolfology

Inserting calender events in pages

How to insert events in a page in Kerio Workspace

The **Event list** component allows to insert calendar events to a page:

- In the component's context menu, select **Create New Event**.
- enter the *name*, *start and end time* (or check the **All day** option), *location* and *notes*. Save.

The events in the list are sorted chronologically in the ascending order. The event info show the date, start and end time and length. Edit or remove the event via the right-hand arrow.

Additional options for Event list

Events can be edited or deleted.

You can also download them in the ICS format and upload them in your calendar application. To export, click on **Show Link** in the context menu of the page. Click on **Open** next to the link in section **Events and Tasks**.

The **Open** option exports all events and tasks in the page at once. Although it is not possible to export individual items, you can edit them in your calendar client.

Other options available for events are common for all components. These settings are described in a separate article.

Inserting files in pages

How to insert files in a page in Kerio Workspace

The **File library** component allows you to insert any files by clicking on **Upload New Files** in the component's context menu.

Files can be uploaded by:

- selecting files on your computer via the **Upload New Files** option and the standard system dialog,
- selecting the files and using the drag and drop function to drag the files over the component.

If you are satisfied, click the **Upload** button to add the files in the file library.



In Google Chrome, you can upload even whole folders.

Additional options for File libraries

Individual files can be updated by uploading new versions, downloaded, or previewed (some formats). For each file, a specific link is available.

Files can also be previewed and edited on your desktop. To do so, you have to install Kerio Workspace Client.

Each file in the library has its own history which can be displayed and you can also download older version of any file or use links to those versions.

You can create folders in the libraries. The files can be sorted in various orders.

The file library supports the synchronization with your computer. Synchronized libraries are stored in a local folder *Kerio Workspace* on your computer in your user profile.

Other options are common for all components. These settings are described in a separate article.

Inserting images to pages

Inserting images in pages in Kerio Workspace

The **Image** component allows you to insert images from your computer to any page:

- by selecting in a standard system dialog, or
- by dragging & dropping it in a page drag the file over the **insert component** text

Images are one of the components which are uploaded to the data store. Therefore it is necessary to make sure there is enough free space.



Figure 1 An example of using images for academic purposes

How to work with images

I want to change the image size:

The the icon in the bottom right corner allows you to change the area size; the image adjusts to the window in scale up to its original size.

I want to upload a new version of an image

- In the context menu of an image, select **Upload New Image**.
- Drag & drop the file over the current image.



Figure 2 Drag & drop function for uploading an image

I want to save an image to my computer

In the context menu of an image, select **Download Image File**.

Additional options for the Image component

Other options available for images are common for all components. These settings are described in a separate article.

Inserting videos in a page

How to insert videos in a page in Kerio Workspace

The video component allows you to insert video files in a page. Insert the video component in a place where you wish to display the video. Either click on **Upload a video file** or drag & drop a file (in FLV or F4V format) from your hard drive over this component. You can also use the **Upload new video** option from the context menu of the component which will replace the current video with a new one.

User with corresponding access rights can download videos by clicking on **Download video File** in the context menu of the component.

Multimedia files are usually large and occupy too much space on the server. If you wish to upload a file with less fragile information, it is convenient to use the Mashup component to display videos from an external web page. This component is convenient when uploading videos in an unsupported format. If it is not necessary to display the video in a page, you can use the File library component.

Inserting external multimedia content in pages

How to insert external content in pages in Kerio Workspace

Videos are large and saved in a different formats. Sometimes it is beneficial to insert such files form external source and thus save space on your server.

That's what the *Mashup* component is for. This component displays videos form the Internet in your page in Kerio Workspace without the need to upload the file to your server.

The content is inserted via the HTML code which you enter after clicking on **Enter a HTML code**. The original page with the video should contain the code.

For example, the popular multimedia server YouTube:

- 1. Click on **Share** (under the video).
- 2. Click on Embed.
- 3. In the dialog under the code, you can select various sizes and other parameters for the video.
- 4. Copy the code (*CTRL+C*).
- 5. Go back to your page in kerio Workspace.
- 6. Use *CTRL+V* to insert the code in **Edit Mashup** and save.

Advanced users may change any parameters (for example, the size of the video).

Inserting link lists in pages

How to insert links in a page in Kerio Workspace

The **Link list** component enables users to insert links from the context menu:

- In the component's context menu, select **Create New Link**.
- Enter a *name* and the **URL** including the protocol (HTTP, HTTPS), for example, *http://www.fairywoodacademy.com*. Save.

Additional options for Link list

You can edit or delete any link in the list. By using the Drag and drop, you can change the order of the links.

Other options are common for all components. These settings are described in a separate article.

Inserting tasks in pages

How to insert tasks in a page in Kerio Workspace

The **Task list** component enables users to insert task from the context menu:

- In the component's context menu, select **Create New Task**.
- Enter a *name* and set a due **date and time** if desirable. You can add some notes.
- You can check tasks to mark that they have been completed.

The task list is sorted by the insertion date. It displays the name of the task and the date for completion. If the task is marked as completed, the row is stroken through. The arrow on the right displays options for editing and removing.

Additional options for Task list

By using Drag and drop, you can change the order of the task in the lsit.

You can also edit and remove them or download them in the ICS format and upload them in your calendar application. To export, click on **Show Link** in the context menu of the page. Click on **Open** next to the link in section **Events and Tasks**.

The **Open** option exports all events and tasks in the page at once. Although it is not possible to export individual items, you can edit them in your calendar client.

Other options are common for all components. These settings are described in a separate article.

Sending information on changes and comments in your favorite pages

How to use News Feed and Favorites

While collaborating on a project, it is difficult to monitor all changes to the pages and commentaries from other users. In Kerio Workspace, you can monitor your favorite content by using the **Favorites** and **News Feed** features.

All spaces and pages which you mark as *Favorite* will display in a navigation tree on the left-hand side of the interface.

All changes and comments to your favorite spaces and pages will be displayed on your welcome page in section **News Feed**.

Use the **Add to Favorites** option (right-click in the left-hand side navigation tree or in the context menu of a page or a space) to add a space or a page to your favorites.

You can also monitor changes and comments more comfortably. You can received them via email messages.

- 1. Click on your name in the top right corner.
- 2. Click on **Settings**.
- 3. Switch to the **Notifications** tab.
- 4. Check the **Receive email notifications about updates in my favorite items** option.

You can disable this option any time as well as remove items from your *Favorites*.

Sharing content with other users and groups

Sharing content in Kerio Workspace

Kerio Workspace is a sophisticated platform for team work. To fulfill this role, it allows detailed settings of rights for accessing content in many layers. Spaces and pages can be shared with other users and groups. Access rights are inherited in a hierarchical manner, however, you can define specific rights for individual items.

Levels of access rights

The content author can assign access rights to their spaces and pages. Kerio Workspace has the following three levels of access rights:

- Reader users can view the content and add comments,
- Contributor users can edit the page or space content,
- Admin users can add, remove or edit access rights.

If the access rights are not specified, users or groups cannot access the content.

Access rights can be assigned to individual users or groups. Access rights assigned to a group are assigned to all users in the group. If a user has assigned access rights through both a group and individual settings, the individual settings are used.

If a user with exclusive rights to some content is removed from Kerio Workspace, the administrator has to select another user who will inherit the user's rights to access and manage the content.

How to change the access rights settings

To edit the access rights to pages and spaces, click on the icon in the top right corner. Click on **Sharing**.

If the current page or space in the current hierarchy level inherits the access rights from the parent space, click on **Edit Sharing Rights** and choose whether to edit rights for the entire parent space or to create custom rights for the current space or page.

You can add users and groups and assign or edit their access rights. Access rights can also be removed.

If you wish to use the rights from the parent space, click on the corresponding button.

Sharing content with other users and groups

Additional inforamtion on sharing

Sharing is discussed in the our tutorial video.

Fulltext search in Kerio Workspace

how to search in Kerio Workspace

Kerio Workspace uses a special search engine for searching for content. In the **Search** field in the top bar, enter the text you wish to search for and confirm.

The fulltext search supports the standard wildcard characters. Foe example, an asterisk (*) replaces any number of characters, a question mark (?) replaces one character. If you search for *ow, the results will include all occurances of crow, show, low, row, sparrow, throw, etc. If you search for ?ow, the results will include row.

The results are sorted in order of relevance.

You can search in all the spaces in Kerio Workspace or narrow your search to the current space (*in all spaces* and *in space...*).

Drag and drop

When to use drag & drop in Kerio Workspace

You can use the drag and drop functions:

- To upload files by dragging files from your hard drive over the component.
- To insert images and videos by dragging files from your hard drive over the component.
- To change the page layout by dragging components to a different place.
- To change the order of items in task lists.
- To move pages and spaces in the navigation tree.

Synchronizing files using Kerio Workspace Client

How to install Kerio Workspace client

The installation package of Kerio Workspace Client can be accessed through the user interface of Kerio Workspace:

- 1. Click on your name in the top right corner.
- 2. Select the **Tools** option.
- 3. Download the installation file for your operating system.

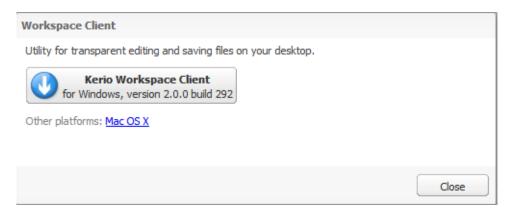


Figure 1 Options for downloading the installation file

How to downgrade Kerio Workspace client

If you wish to downgrade you Kerio Workspace Client, follow the instructions for your operating system:

Windows

If you are prompted to downgrade, download and run the installation package (see above).

Mac OS X

If you are pompted to downgrade, click on **OK** to run the terminal and use command sudo pkgutil --forget com.kerio.workspace.client.pkg

Enter the admin password and install as usual (see above).

How to synchronize subscribed files with local store

To login to Kerio Workspace Client, use the same username and password as for login to the Kerio Workspace user interface.

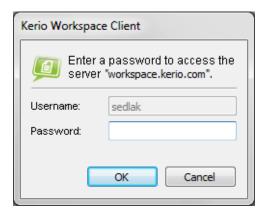


Figure 2 Kerio Workspace Client login dialog

To subscribe a file library for synchronization with your local store, open the component's context menu and select **Synchronize to My Computer**

File libraries are stored in folders which adopt the component's name. On Windows, the files are stored in folder Kerio Workspace in your user profile on your computer.



Figure 3 Synchronization option in File library context menu

Synchronized file library is displayed as a folder in the *Kerio Workspace Client* application. To open it, click on the icon in the systray notification area.

In the Kerio Workspace Client application, you can open file in the explorer, in Kerio Workspace in your web browser or locally in an application associated with such types of files (text editor, PDF viewer, image editor etc.).



Figure 4 Preview in Kerio Workspace

You can also unsubscribe File libraries from synchronization. The folder is then deleted from your local folder.

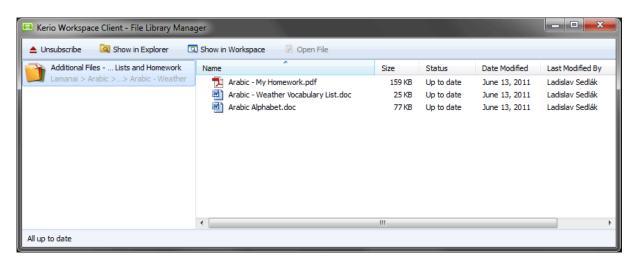


Figure 5 File synchronization management window

Majority of options is available through a right-click.

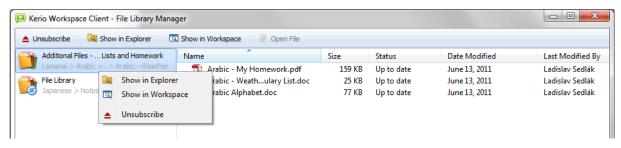


Figure 6 Options for synchronized folder